

2020 National Outcomes

2020 Outcomes

Initial Applications

- 65% approval rate
- 4,265 initial approvals
- 115 days to decision on average

Appeals

- 50% approval rate
- 868 appeals approvals
- 211 days to decision on average

Cumulative Outcomes

- 65% cumulative initial approval rate
- 47,751 cumulative initial approvals
- 7,459 cumulative appeal approvals
- 55,210 people receiving benefits because of SOAR

Financial Outcomes

- \$3,144 average general assistance reimbursement
- \$10,529 average Medicaid reimbursement
- \$518 million brought into the economies of participating localities

Top States

- 76% approval rate

Top 10 States

1. Pennsylvania
2. Tennessee
3. Maryland
4. Arkansas
5. North Carolina
6. Oklahoma
7. Virginia
8. Oregon
9. Georgia
10. Michigan

Inclusion Criteria for Top 10 States

Highest cumulative approval rates on initial application for states with at least 325 cumulative decisions, at least 24 decisions in 2020 (2 per month), and a 2020 approval rate above the national average.

Combined, these states had 26,323 decisions.



SOAR Overview

The SSI/SSDI Outreach, Access, and Recovery (SOAR) Technical Assistance (TA) Center is funded by the Substance Abuse and Mental Health Services Administration (SAMHSA). SOAR is a national program designed to increase access to the disability income benefit programs administered by the Social Security Administration (SSA) for eligible adults and children who are experiencing or at risk of homelessness and have a serious mental illness, medical impairment, and/or a co-occurring substance use disorder.

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